

Dear Valued Customer:

We are excited to announce that HC3 acquired AutoMail & Document Output Center (DOC) on March 1, 2022. HC3, is a 58 year old, family-owned company headquartered in Birmingham, AL that connects financial institutions to their customers through document design, digital delivery, and print delivery. For more information on this acquisition, please find our press release here.

While this is an exciting and transformational time in our company's history, we understand there are many questions that surround this transition of company ownership. As of March 1, 2022, all AutoMail and DOC operations officially began operations as part of HC3. While not expected, any change in account representation will be proactively communicated. Operations and delivery will not be interrupted during this process; please do not anticipate a delay in service.

"As we enter into this new era and become part of the HC3 team, we look forward to the cutting edge possibilities we can provide our clients," said Jeremiah James, Chief Executive Officer, AutoMail & DOC. "Together as HC3, we are one of the largest third party providers in the nation. Merging the two companies allows us to better serve our joint client base by offering new and innovative technologies and ideas to help them grow all areas of their business."

For further questions, please find the FAQ enclosed. You will receive a call from your account representative within the few next weeks to discuss the acquisition further and assist with any queries and/or needs.

Best,



Griffin McGahey  
President, HC3